



Custom Boots

Does Powerslide offer custom boots?

Obviously yes!

Powerslide has signed an exclusive agreement with Sergio Mc Cargo from Argentina. Sergio work is well known and in the business for a long time serving top athletes in South America and world wide with precision hand-made custom boots.

Sergio´s skating career Bio:

He started skating when he was five years old and retired from racing scene at the age of 27 because of injury. Sergio was member of the Argentinian national speedskating team from 1987 to 1997 and participated at 10 world championships where he won 3 times Bronze.

Sergio´s business career Bio:

Sergio made his first steps in the production of sporting good materials at the same time as his internship during the final years of his studies. He worked for a skate manufacturer in the production of 4 wheel quad frames. In 1992 the first inline skates could be found at competitions, also the introduction of specialized reinforced composite Shells started to make their debut by many athletes and Race events. That was the time when Sergio opened his own business offering carbonfiber race boots. Sergio was hired by PRO in 1999 and moved to Italy to build up the production for carbonfiber speedskates. He had close contact to top athletes on inline and ice scene during his time in Italy and has been able to develop and improve his knowledge about production and materials step by step. Sergio has made a lot of custom boots for top athletes around the world, thus fine tuning his work to a perfection. With this goal in mind he went back to Argentina in 2005 where he opened an exclusive laboratory for the custom boot production.

Sergio is proud member of the Powerslide family serving skaters with high end custom boots world wide. All members of the Powerslide 2008 world- and national teams skate on boots from Sergio Mc Cargo.

Who skates with Powerslide custom boots made by Sergio Mc Cargo?

Sergio has made custom boots for most of the athletes of the Italian Olympic ice speed skating team that won gold in the relay in Turino 2006.

Sergio made custom boots for members of several nations participating at annual world championships.

Do you offer Powerslide custom boots for ice skating?

Yes. Sergio has a lot of experience with ice skating. He has made custom boots for most of the athletes of the Italian Olympic ice speed skating team that won gold in the relay in Turino 2006.



Who will do my cast?

Powerslide will offer custom boot service at several national and international speedskating events through Jürgen Pfitzner or some of our partners. You are also welcome to visit us in our headquarter or at the offices of our partners. The cast service at events will be done mainly through Jürgen Pfitzner / Powerslide. Please contact us for further questions or to arrange a personal time for your cast.

Jürgen Pfitzner (Powerslide)

Mail: j.pfitzner@powerslide.de

Ph. : +49 – (0) 9208 – 6010 - 50

Check the link “Meet us” to get some more information about the contacts listed above.

Where can I get a cast for my Powerslide custom boot (world wide)?

We recommend to contact your local Powerslide/Core distributor for more information. They can help you for sure. Or just call speedskating shops in your country to try to find out where to get your cast made.

Please check the link “Meet us” to find contacts in your territory. Please contact the Powerslide headquarter in case you need a hand in this matter. We will be pleased to find the right contact for you in this matter. Contact persons at Powerslide are:

Jürgen Pfitzner j.pfitzner@powerslide.de
Scott Arlidge s.arlidge@powerslide.de

You could also ask other custom boot maker that you might meet at an event to make a cast for you.

Some shops are also specialized in custom boots and might be able to take a cast for you, which you can send to our head office thereafter.

Can I get my cast made by other shoemakers (competitors)?

Usually every shoemaker offers casting service. The price for the service varies from shoemaker to shoemaker. These costs must be covered by the customer.

We accept casts from third parties in general.

Does Powerslide offer casting service for competitors boots?

Yes, we also offer our casting service in case you wish to get a boot made by a competitor. The service needs to be paid cash. Check our pricelist.



How much time does the casting process need?

You are purchasing an exclusive quality product!

We take our time for you to offer our professional service and build a trustful relationship from the first minute.

Besides the casting process itself we will need your personal and technical skating background information to help us deliver the perfect boot for your needs.

You should calculate 1 to 1,5 hour for the casting.

What do I have to take care of for the casting?

We recommend to shave your lower leg (hair on feet included) up to approx. 5cm above the Ankles. This assures any discomfort when removing the dried cast from your foot.

Bring a towel and flip flops.

Can I use my orthopedic insoles in the Powerslide custom boots?

Yes, you can! We will check the insole during the meeting and will decide whether we are able to substitute the insole through the shell construction or if we leave some space in the boot to fit your insole.

When is the best timing during the day for the casting?

Time of day is sometimes an issue for some skaters.

Rule of thumb- depending on your daily routine (active on your feet during the day) the foot tends to swell , retaining water, thus the foot form and cast will generally be a bit wider or roomier.

We recommend before having the Casts made to *minimize* activities that may increase swelling or cause any irritations on the skin / surface of your feet.

In general we can take casts at anytime during the day without complications to create a perfect fitting boot.

What's the leadtime for my Powerslide custom boot?

Quality craftsmanship needs some time. We deliver custom boots in a period of 8-10 weeks.



What are your payment terms for a Powerslide custom Boot?

We ask for a 50% deposit ,due after the casting.

The open balance must be paid before delivery.

We will contact you per Email or per Telephone well in advance to inform you that your Customer Shoe is ready to deliver so you can make final payment arrangements.

Can I pay at events by credit card?

Our partners Intersport Kohlen and Jose Altiveros accept Credit Card , EC Card ,and of course Cash as payment options. Powerslide payment option: Cash Only.

International customers should check the terms with the contact person in their territory.

Do I have to pay freight costs for my custom Boot?

No! Your custom boot will be shipped free of charge world wide.

I just want a new upper. Can I get it from Powerslide?

Yes! We will exchange only the upper if you want to keep the old shell no matter if you send us a Powerslide custom boot or a custom boot made by other shoemakers. See pricelist for more information.

Can I heat mould my Powerslide Custom Boot?

We use an epoxy based resin for the carbon laminat. This resin is heat mouldable. It does require a longer time to for the Shell Material to become flexible and soft, much longer than with our Powerslide standard boots. Small adjustments can be made no problem.

Attention:

Please get in contact with us in any case you have fitting problems!

How to heat mould my Powerslide Custom boots?

Yes you can. Please also check our FAQ´s referring to the topic “Heat Moulding”. You will find a detailed description there how to do it poperly.



Can I choose special colors for my upper?

We only offer standard designs and colors in general. Special wishes can be discussed and might expand the delivery time or increase the costs.

This question will be cleared during the meeting and will be filled into the customer form that we ship together with your cast to Sergio.

Which mounting distance does Powerslide offer for custom boots?

We follow the wish of the customer. It is no problem to build the boot with 165mm or 195mm mounting distance. We are also able to adjust the mounting distance for ice skates fitting the clap frames of Viking, Maple or Powerslide.

This question will be cleared during the meeting and will be filled into the customer form that we ship together with your cast to Sergio.

I need an extra stiff cuff. Does powerslide offer different shell constructions for their custom boots?

Yes, of course! Extra support in the ankle area or other parts of the boot can be build into the shell.

We are even able to incorporate our X-Torsion bar known from our core Triple X standard boots. We also can reinforce the boot through sandwich constructions if you prefer without increasing the overall weight.

This question will be cleared during the meeting and will be filled into the customer form that we ship together with your cast to Sergio.

Does Powerslide offer air ventilation for their custom boots?

We are able to incorporate the *Skeleton Concept*[™] into the shell construction which allows us to integrate a clima control system for your custom boot for a better performance.

This question will be cleared during the meeting and will be filled into the customer form that we ship together with your cast to Sergio.



Which mounting system do you use on the Powerslide custom boots?

Our custom boots are usually equipped with an aluminium block and steel insert. The mounting block has a long slot like you might know from our Powerslide and Core Racing standard boots.

The frame should have an across slot in order to have the perfect boot/frame connection. The side slot of the boot and the long slot of the frame form an “X”. We call this combination the *X-Slot Mounting System*[™]. It allows the skater to adjust the boot/frame connection without any dead spot.

We also can insert the mounting block in a 90 degree angle to fit it to your standard frame.

This question will be cleared during the meeting and will be filled into the customer form that we ship together with your cast to Sergio.

Can I vary the height of my cuff on my Powerslide custom boot?

Yes, of course! We discuss this in detail with the customer during the meeting and will mark the preferred height of the carbon on the cast.

This question will be cleared during the meeting and will be filled into the customer form that we ship together with your cast to Sergio.

How tight/comfortable should be the fitting lengthwise?

That depends on the preferences of the athlete. Some like it very tight and the feet even touch the shell and some like a little comfort to wear (thin) socks.

This question will be cleared during the meeting and will be filled into the customer form that we ship together with your cast to Sergio.

How tight/comfortable should be the fitting in the ankle area?

That also depends on the preferences of the athlete. Top athletes usually prefer direct contact to get the energy transferred 1:1.

Entry level speed skater usually prefer a little bit of comfort in the ankle area.

This question will be cleared during the meeting and will be filled into the customer form that we ship together with your cast to Sergio.



How long do I need to get adapted to my Powerslide custom boot?

It depends on the skater. There are athletes that have a safe feeling with the new Powerslide custom boots from the very first minute on and start using them in competitions immediately.

Aktive skaters who change from a standard speedskate to a Powerslide custom boot usually also do not need a long time to get the boots race ready.

Skaters who change from a high top marathon or fitness skate to their first Powerslide custom boot should start easy . Increase the time in your new boots from day to day. Adjust your Inline Frame alignment if needed. The feeling should be much easier , safer, and more comfortable as with each skating session.

Do I have to maintain my Powerslide custom skates?

All screw connections from boot to frame or all axles of the frame should be checked regularly no matter if you skate in a standard boot or a custom boot in order to avoid problems during training or competitions.

You should maintain or even exchange your wheels and bearings in regular intervals depending on the conditions like road surface, wet, dirty or dusty surface etc. for an optimized performance.

